

Industrial Loden Pendant Light

Installation and care guide

This guide covers every Loden style: the six single pendants (slim cylinder, cylinder, wide cylinder, dome, cone and drum) and the three-light bar and cluster. Keep it with your purchase.

Before you start

- Loden is a hard-wired ceiling light. It must be installed by a qualified electrician, following the wiring regulations that apply where you live.
 - Switch off the lighting circuit at the consumer unit, not just at the wall switch, before any work.
 - Check that the ceiling point can carry the fitting. The three-light bar is 50 cm long and the three-light cluster has a 30 cm ceiling plate, so plan the fixing position before drilling.
 - Loden is for dry indoor rooms only. Do not fit it in a bathroom, outdoors, or anywhere damp or steamy.
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What is in the box

- The pendant in the style you have selected
 - Its ceiling rose (single pendants) or ceiling bar or plate (three-light styles)
 - A 150 cm cable for each shade
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Installing

1. With the power off, fix the ceiling rose, bar or plate to the ceiling using fixings suited to the ceiling material.
 2. Decide on the hanging height. Every cable is 150 cm long and can be shortened. Over a dining table, the bottom of the shade usually sits 70–80 cm above the tabletop.
 3. Connect the live, neutral and earth conductors to the terminals in the ceiling fitting.
 4. Make sure every connection is tight and no bare conductor is visible, then close the ceiling fitting.
 5. Fit the bulbs (see below), restore the power and check each shade lights.
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Bulbs

- Each shade takes one E27 screw bulb. The three-light bar and cluster take three.
- A clear filament bulb shows through the mesh and throws the most pattern onto the ceiling and walls. A frosted bulb gives a softer, even glow.
- LED filament bulbs run cool inside the mesh and last longest.
- Always use a bulb that fits inside the shade without touching the mesh.

Using

- Loden switches on and off from your wall switch.
- Avoid switching on and off repeatedly in quick succession: it shortens bulb life.

Cleaning and care

1. Switch off at the wall and let the bulb and shade cool.
2. Dust the mesh with a soft, dry brush or cloth.
3. Wipe the cement collar with a dry cloth only. Water and cleaning sprays can mark cement.
4. Do not use solvents or abrasive cleaners on any part.

Troubleshooting

- **No light:** check the bulb is screwed in fully and has not failed, then check the circuit breaker and the wall switch.
- **Flickering:** tighten the bulb. If it continues, switch off at the consumer unit and ask your electrician to check the connections.
- **Shade feels hot:** switch off and use a lower-wattage bulb, or an LED filament bulb.

Safety

- Switch off at the consumer unit before installing, changing the fitting or doing any electrical work.
- Do not take the fitting apart or modify it.
- If any part is damaged, stop using it and contact us.

Help and returns

If your pendant arrives damaged or develops a fault, contact us with your order reference and a photo. You can cancel within 14 days of delivery, and faulty goods are repaired, replaced or refunded under the Consumer Rights Act 2015.